

# Cardio Warranty Information

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## Gym Gear Cardio

- 2 Years Labour Warranty. All parts will be fitted free of charge within the first 2 years.
- Standard 2 Years Parts Warranty. This covers all mechanical and electrical parts.
- Standard 5 Years Frame Warranty. This covers the integrity of the steel sections of the frame. A replacement frame part is provided if required.
- Standard 2 Years Treadmill Motor Warranty. A replacement motor is provided within the first 2 Years if required.
- 12 Months Wear Items: Wear items include moving belts (running or drive belts), pedal straps, hand grips & saddles.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames + components.

## Gym Gear Indoor Cycles

- Standard 2 Year Parts Warranty. This covers mechanical parts including: crank shaft, cranks, drive belt system, bearings, flywheel, magnetic resistance mechanism. It also covers all welds and the integrity of the cycle frame. Anything on the bike other than specified in the wear items is covered.
- 6 Months Labour Warranty: All parts will be fitted free of charge within the first 6 months.
- 6 Months Wear Items: Wear items include pedals, handle bar grips, computer, and saddle. These are replaced free of charge within the first 6 months.
- Parts required due to malicious damage or misuse of the bikes will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames + components.

## Tornado Airbike

- Main Frame: 5 Years - covers all welds and the integrity of the cycle frame.
- Parts: 1 year - All parts other than wear items are supplied free of charge in the first 12 months.
- Labour Warranty: 6 Months - All parts will be fitted free of charge within the first 6 months where required.
- Wear Items: 6 Months - includes pedals, handle bar grips, computer, and saddle. These are replaced free of charge within the first 6 months.
- Excludes rust on frames + components.

## Blade 2.0 Rower / Pursuit 2.0 Bike

- 5 Years Frame - Covers all welds and the integrity of the frame.
- 2 Years Parts - All parts other than wear items are supplied free of charge in the first 2 years if replacement is required.
- 6 Months Wear Items - Wear items include handle bar grip, chain, computer, foot straps and seat.
- 1 Year Labour - All parts will be fitted free of charge which require replacement during the first 12 months.
- Parts required due to malicious damage or misuse of the rower will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames and components.

## Curve 2.0 Treadmill / Ascend 2.0 Vertical Climber

- 5 Years Frame - Covers all welds and the integrity of the frame.
- 2 Years Parts - All parts other than wear items are supplied free of charge in the first 2 years if replacement is required.
- 1 Year Labour - All parts will be fitted free of charge which require replacement during the first 12 months.
- Parts required due to malicious damage or misuse of the Ascend 2.0 will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames and components.

## XT3 Sled

- 10 Years Frame - Covers all welds and the integrity of the frame.
- 1 year parts/console
- Excludes rust on frames and components.

- Failure to maintain your equipment in line with our maintenance guides may result in your warranty being void -

# Strength, Free Weights & Accessories Warranty Information

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## Gym Gear Strength Machines

- Standard 5 Years Frame Warranty. This covers the integrity of the steel sections of the frame. A replacement frame part is provided if required.
- 1 Year Labour Warranty. This covers all parts which require replacement in the first 12 months.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames + components.

## Spartan Rigs

- Standard 1 Year Parts. This covers all parts except wear items.
- Standard 5 Years Frame Warranty. This covers the integrity of the steel sections of the frame. A replacement frame part is provided if required.
- 6 Months Wear Items – This covers the Rebounder and any accessories/attachments.
- 1 Year Labour Warranty. This covers all parts which require replacement in the first 12 months, except wear items.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames + components.

## Gym Gear Free Weights

All GymGear Free Weights are covered by GymGear's standard limited 12 month warranty from the original date of purchase unless otherwise stated. This warranty covers products against manufacturing defects for the original purchaser, wear and tear is not covered under warranty. All Urethane Coated Products are covered for 3 years against manufacturing defects (i.e. Urethane Dumbbells and Olympic Discs). The warranty does not cover:

- Damage resulting from misuse or neglect.
- Anything deemed to be normal wear and tear.
- Damage resulting from items being used on inappropriate flooring, i.e. concrete, wood or especially hard surfaces. Suitable Rubber or EVA flooring is recommended to prolong the life of your free weight and functional equipment.
- Damage resulting from Olympic Bumper Plates not being used on a suitable good quality Olympic Lifting Platform.
- Any issues with superficial stickers, badges or end caps.
- Damage resulting from throwing or dropping products that are not designed for this purpose, including but not limited to Dumbbells, Barbells and Kettlebells. Bent handles on Dumbbells is a clear sign of abuse and may exclude the product from the warranty.
- Any issues with flooring resulting from regular exposure to direct sunlight or heat sources.
- Any damage resulting from use with racks and storage solutions not sourced from Fitness Warehouse. For example Rubber dumbbells should be stored on GymGear Dumbbell racks which feature saddles to increase the lifetime of the product. Refer to main website.

## Gym Gear Accessories

All GymGear Accessories are covered by GymGear's standard limited 6 month warranty from the original date of purchase unless otherwise stated.

This warranty covers products against manufacturing defects for the original purchaser, wear and tear is not covered under warranty.

- Failure to maintain your equipment in line with our maintenance guides may result in your warranty being void -

## Flooring Warranty Information

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### Gym Gear Premium Rubber Gym Tiles

Gym Gear offers an express two (2) year warranty on the Gym Gear Premium Rubber Gym tiles in 20mm, 30mm and 40mm thickness (including the 30mm Turf Tiles), starting from the date of supply, against manufacturers' defects, and that the Gym Gear Premium Rubber Gym tiles shall meet all published specifications and shall perform effectively provided that it has been applied and maintained according to specification and according to all relevant product data sheets. The installation of all Gym Gear Premium Rubber Gym tiles should be carried out under the supervision of trained and certified technicians.

Gym Gear warrants that during the warranty period the Gym Gear Premium Rubber Gym tiles shall not harden, become brittle, crack, or exhibit any signs of excessive deterioration except for normal wear and tear.

This warranty does not extend to failure of or damage to the material due to circumstances beyond the control of Gym Gear such as any damages caused in whole or in part by casualty, vandalism, abuse or use for which our material is not designed. Faulty construction or design of the sub-base in terms of levelness, compaction and structural integrity are not covered under our warranty.

All other warranties including implied warranties for a particular purpose are expressly excluded. Within the warranty period Gym Gear's liability is limited to supplying, free of charge, sufficient material to replace that found to be defective.

Otherwise, our liability and responsibility in the event of defects or consequential damages are limited to the extent defined in our General Terms and Conditions of Sale.

- Failure to maintain your equipment in line with our maintenance guides may result in your warranty being void -

## 3<sup>rd</sup> Party Products Warranty Information

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### Concept 2

- 2 Years Parts and Labour Warranty – RTB (return to base). This is concept 2's warranty.

### Watt Bike

- 6 Months parts only from the date of delivery for consumable parts\*
- 1 Year parts only from the date of delivery for moving parts and wearing parts\*
- 2 Years parts only from date of delivery for other parts and the Monitor\*
- 5 Years parts only from the date of delivery on the frame\*
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.

### Jacobs Ladder

- Products are covered with a 4 Years parts warranty.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts

### XPO Trainer

- All components and labour are covered for 1 year after the date of purchase.
- Frame weld points are covered for 3 years.
- Tyres and tubes are consumable items and are not covered by the warranty.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts

### Fitness Mad Products

- Products are covered with a 6 months parts only warranty.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts

### Exigo Products

- Boxing products are covered with a 6 months parts only warranty.
- Strength Machines are covered by 5 years frame warranty and 6 months upholstery, parts only.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts

### Stairmaster 8 Series Gauntlet

- Stairmaster 8 Series Gauntlet: Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 2 years labour.

### Encore Cardio / Light Commercial

- Encore Cardio / Light Commercial
- • 2 Years Labour Warranty. All parts will be fitted free of charge within the first 2 years.
- • Standard 2 Years Parts Warranty. This covers all mechanical and electrical parts.
- • Standard 5 Years Frame Warranty. This covers the integrity of the steel sections of the frame. A replacement frame part is provided if required.
- • Standard 2 Years Treadmill Motor Warranty. A replacement motor is provided within the first 2 Years if required.
- • 12 Months Wear Items: Wear items include moving belts (running or drive belts), pedal straps, hand grips & saddles.
- • Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.
- • Excludes rust on frames + components.

- Failure to maintain your equipment in line with our maintenance guides may result in your warranty being void -

## 3<sup>rd</sup> Party Products Warranty Information

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### Jordan Products

- All Jordan products are covered by Jordan's standard limited 12 month warranty from the original date of purchase unless otherwise stated. This warranty covers products against manufacturing defects for the original purchaser, wear and tear is not covered under warranty. Products not manufactured by Jordan are covered by the manufacturer's own warranty.
- All Urethane Coated Products are covered for 3 years against manufacturing defects (i.e. Urethane Dumbbells and Olympic Discs).
- R2 Premium Rubber Dumbbells are covered for 2 years against manufacturing defects.
- All Jordan Tornado Balls are covered for 90 days
- Upholstery on Benches is covered for 90 days.
- Damage resulting from misuse or neglect.
- Anything deemed to be normal wear and tear.
- Damage resulting from items being used on inappropriate flooring, i.e. concrete, wood or especially hard surfaces. Suitable Rubber or EVA flooring is recommended to prolong the life of your free weight and functional equipment.
- Damage resulting from Olympic Training Discs and Competition Discs not being used on a suitable good quality Olympic Lifting Platform.
- Chipping of the painted finish on Cast Iron products, including but not limited to Cast Iron Dumbbells, Olympic Discs and Kettlebells.
- Any issues with superficial stickers, badges or end caps.
- Damage resulting from throwing or dropping products that are not designed for this purpose, including but not limited to Dumbbells, Barbells and Kettlebells. Bent handles on Dumbbells is a clear sign of abuse and may exclude the product from the warranty.
- Damage resulting from slamming products that are not designed for this purpose, including but not limited to Powerbags and Medicine Balls.
- Loosening of Multi Disc Dumbbells and Barbells. Regular maintenance is required for these products.
- Any issues with flooring resulting from regular exposure to direct sunlight or heat sources.
- Any damage resulting from use with racks and storage solutions not sourced from Jordan Fitness. For example Rubber/ Cast dumbbells should be stored on Jordan Dumbbell racks which feature saddles to increase the lifetime of the product.

- Failure to maintain your equipment in line with our maintenance guides may result in your warranty being void -