



# Air Tube User Guide

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This guide has been written to help you get the most from your Air tube. Please ensure that you read this fully as it contains important information on using your tube. Failure to follow this advice may result in damage to the tube and invalidate your warranty.

**Keep this guide in a safe place for future reference.**

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# Unpacking

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1. Air tubes are shipped in specialist packaging, designed to protect the tube from damage during transport.
2. Ensure that the packaging is carefully removed from around the tube. Keep the packaging in case the tube needs to be returned.
3. Take care not to lift by the tube as this can cause damage. Always lift from the base.
4. The power supply (**15V DC 1.2A**) for the tube is stored in the top cardboard packing piece. The power supply is around 1.5M in length.
5. **Do not** remove the protective film from the tube until the unit is running to your satisfaction. If removed this will void warranty.
6. Carefully lift white base when putting on/taking off up the tube as this can cause scratches.
7. If you find any damage when you unpack you should report it within **7 days** to your supplier.
8. Large enclosures such as Tubes and Panels are to be secured against falling by use of wall mounting brackets, mounting enclosure into fabricated plinths or similar supports. (**Sold separately**).
9. If repairs are not completed by Apollo Creative this will void warranty and we will not held liable for any damage or injury caused.

# Setting up

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1. Ensure that the power supply is sited at an adequate distance from the tube and that there is no tension in the power cable. The cable should never be coiled around the power supply, as this may cause it to overheat.
2. **ENSURE THE LID IS CLOSED PROPERLY BEFORE TURNING THE TUBE ON. This will ensure the beads don't escape from the tube.**
3. Pour the beads that have been supplied into the tube. Note that these may clump together and stick to the inside of the tube, this is normal and is caused by static.
4. Turn on the air tube and leave this running for a couple of hours. This will help the beads to dry by coming away from the interior of the tube and flow correctly.
5. Upon setting up If the beads only appear to come up half way the tube, from poor air flow. We recommend turning the inner tube slightly. If the fan is not facing the mouse hole correctly it can stop the air flow. This movement can happen during transit.
6. If overtime poor airflow is noticed, it may be necessary to clean the Fan Blower in the Base. Unplug the unit from the wall supply. Lift up the white base cover to access the fan, a hoover with a soft brush can be used to clean out any dust.
7. If over time the beads are clumping together or sticking to the sides of the tube they may need re coating with anti static spray **(sold separately)**.
8. If you are installing the Air tube with a Wall bracket, please make sure you are using the 'Double Vented' wall bracket. Using an incorrect wall bracket will affect air flow.
9. In the unlikely event of the tube not working fully, please contact your supplier.

## Potential risks & warnings

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1. Read and understand all these instructions before using the Air tube.
2. Do not operate the tube with a damaged power cord, or if the unit has been dropped or damaged.
3. Position the power cord so that it will not be tripped over, pulled or come into contact with hot surfaces.
4. Large enclosures such as Tubes and Panels are to be secured against falling by use of wall mounting brackets, mounting enclosure into fabricated plinths or similar supports. **(Sold Separately)**.
5. Always unplug the tube from the power socket before cleaning, servicing and when not in use. Never yank the cord to pull the plug from the outlet. Grasp the plug and pull to disconnect.
6. Always connect the Air tube to a grounded outlet.
7. To reduce the risk of electrical shock, do not immerse the product in water or other liquids.
8. Do not dismantle the tube, but contact the supplier or manufacturer if servicing is required. Incorrect assembly can cause electrical shock when the product is used.
9. This developmental aid appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the developmental aid appliance in a safe way and understand the hazards involved.
10. Children below this age must be supervised when using this developmental aid appliance. Cleaning and user maintenance shall not be made by children.
11. **Warning:** Only use the detachable supply unit **(15V DC 1.2A)** provided with this appliance.

This air tube is supplied by:



We are a member of the WEEE  
Compliance scheme

Registration : **WEE / MM4751AA**

Manufactured by:

Apollo Creative  
Merlin House  
Low Moor Lane  
Knaresborough  
North Yorkshire  
HG5 9JB

**T:** 01423 798232  
**E:** [sales@apollocreative.co.uk](mailto:sales@apollocreative.co.uk)  
**W:** [www.apollocreative.co.uk](http://www.apollocreative.co.uk)